



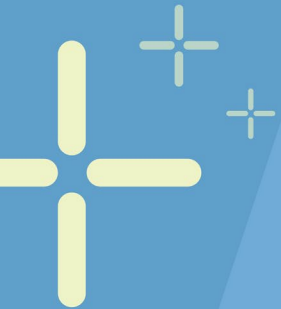
MaxorTM



Montgomery County, **Texas**

2022 Pharmacy Benefits

Pharmacy Benefit Review



CONFIDENTIAL & PROPRIETARY

Maxor⁺_{TM}



Plan Changes for 1/1/2022



What is changing
on 01/01/2022?

Formulary Changes

- Specific drugs may be excluded with an alternative product available. If you are taking a product that will be excluded, you will be notified via mail (letter).
- You are encouraged to talk to your healthcare provider to see if a covered preferred (formulary) alternative would be appropriate.
- Visit www.maxorplus.com to access your formulary on 01/01.



How to get started

ID Cards

ID cards shipped from
Boon Chapman

Don't forget to take your
ID card to your pharmacy

ID cards include both
prescription and medical
benefit information

Find a Pharmacy

MaxorPlus has more than
67,000 retail pharmacy
locations

Visit www.maxorplus.com to
access the pharmacy locator

Mail Order

Maxor Mail Order Pharmacy
can deliver most medications
to your home

Mail Order can save
you time and money

Visit www.maxorplus.com to
sign up for mail order



What is my co-payment?



	Retail 30 Days	Mail Order – 90 Days
Generic	The greater of 10% or \$15	\$15
Preferred*	The greater of 20% or \$25	\$25
Non-Preferred	The greater of 30% or \$35	\$35

Specialty Copayment – up to 90 Days	
<i>Restricted to Maxor Specialty Pharmacy</i>	
Generic	10% copay with maximum patient pay of \$15
Preferred*	20% copay with maximum patient pay of \$25
Non-Preferred	30% copay with maximum patient pay of \$35

- *Preferred brand name = a brand name drug that is on the MaxorPlus Advantage Formulary.
- DAW rules apply when a member elects brand drug when a generic is available.
- Immunizations/Vaccines/Toxoids - \$0 copay for children up to age 18



Member Portal



Member Features Click a Feature Below

MY ACCOUNT 	MAXOR PHARMACY REFILLS 	SIGN-UP FOR MAIL ORDER 
PRESCRIPTION HISTORY 	DEPENDENTS 	PRICE DRUG & FIND PHARMACY 
BENEFIT DOCUMENTS 	F.A.Q. 	



Add/update credit card information



Access to an enhanced Explanation of Benefits



Manage/view/edit dependents



User friendly, easier and faster online experience



Pharmacy locator synced to Google Maps



Optimized for web, mobile & smartphone devices

Member Portal



The screenshot shows the Maxor Member Portal interface. At the top left is the Maxor logo with a plus sign. To the right of the logo is the text 'MEMBER PORTAL'. Below the logo is a navigation bar with a back arrow and the text 'BACK TO FEATURES' on the left, and a 'Log Out' button on the right. The main content area is divided into three sections: 'Account Services' with buttons for 'Change Password' and 'Member ID Card'; 'Communications' with buttons for 'Manage Notifications' and 'Message Center'; and 'Mail Order Information' with buttons for 'Personal Info' and 'Change Credit Card'. In the center of the main content area, there is a text prompt: 'Select an option from the list to update your account settings.' At the bottom of the page, there is a footer with two buttons: 'MaxorPlus Home' and 'Contact Us', both with external link icons.

Visit www.maxorplus.com to access the member portal

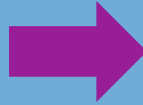
- Select 'Members'
- Select 'Login'



Frequently Asked Questions

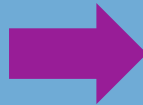


- What if my prescription requires a prior authorization?



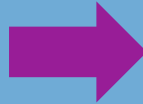
If your prescription rejects require Prior Authorization, your pharmacy will inform you that your provider needs to provide important information, MaxorMail and MaxorSpecialty will assist in obtaining the necessary information to process this request. If you have a question about a prior authorization contact Maxor Member Services.

- What happens when my prescription is out of refills?



If your prescription is out of refills and you are obtaining your medication through a Maxor Pharmacy, we will contact your physician. If you are at a retail location, most pharmacies can do that for you, but you may need to contact your physician for a new prescription.

- How do I fill my medication at Maxor Mail Order or Maxor Specialty Pharmacy?



Your prescriber can fax, electronically submit or call in a new prescription to the pharmacy



Questions?



We're Here
to Help

Contact MaxorPlus Member Services at (800) 687-0707.
Our team is available 24 hours a day 7 days a week.



Thank you!